

G.A.I.C.

May 21, 2008

Attendees: *Larry Anderson, Dennis Meyer, Dan Nolte, Maura Kelly-Tolzin, Don Herz, Terry Lowe, and Doug Thomas*

Approval Of Minutes:

The minutes for the March meeting were approved with no changes.

Statistics:

Web Trends (NT Stats)

Total NT Server hits were 10.5 million in the month of March. There was a huge increase in April with a total of 12,864,342 hits, due to our Public Works traffic cams being hit by robots. The Public Works Web Cam had an increase of nearly 1.5 million hits from the March total of 218,078 hits. There were several County agencies with increases for the month of April. County Budget increased 76.25% with a total of nearly 2,000 total hits. Safety and Training had a total of 550 hits for an increase of 65.17%, and County Weeds increased 55.30% to a total of 3,163 total hits for the month. In the month of March, Lancaster Manor nearly doubled their total to 6,788 hits, but dropped back down 30% in the month of April. Lancaster County Court continues to decrease in hits monthly from the beginning of the year, and in April decreased another 11.63% to a total of 4,580 hits. The twelve surrounding townships combined had an increase of nearly 10%.

Mainframe

The Multiprise Web hits in March totaled 468,664, and dropped back down to a total of 451,889 for the month of April. Both Animal Control and Fire had all time highs in the month of March.

IMS/Images

The IMS/Image Server hits in March had an all time high of 858,738 total hits and in April the total was back down to 807,619.

CJIS

Once again, CJIS site hits had an all time high in April with 1,471,324 total hits, which no longer includes the Court Date Hits that now go to the State. Accident Reports had 35,672 hits and Criminal History Checks totaled 3,919.

Contractor Hits

Contractor Hits totaled 14,847 in the month of March and in April had 15,985 total hits.

User Sessions

Total User Sessions were an all time high in April with 507,349, which had a daily average use of 22,280.

Epayments:**Individual Verisign Activity**

On the revenue side, April had total collections of \$186,544.89 from 4,833 non-tax transactions. Animal license renewals had 270 transactions with total collections of \$6,249. A total of \$16,030 was collected on line for 986 paid parking ticket transactions. There were 23 monthly parking cards totaling \$1,630.34 and 32 parking debit cards totaling \$1,500. There were also 1,242 Event Parking transactions that totaled \$22,507. A total of \$5,600 was collected from 560 on line Criminal History checks. Season Swimming Pool Passes collected \$15,804 in April from on line sales of 122 passes. Water/Sewer collections totaled \$116,224.55 from 1,598 on line transactions.

Epos Activity - County Property Taxes

County Property taxes totaled \$435,774.82 from 246 transactions.

Verisign Summary Activity

Total Verisign collections in April for the City were \$186,544.89 and the County's collections totaled \$435,774.82, with a combined total of \$622,319.71 from 5079 paid transactions.

Payment Fraud (Asia):

It was discovered that we had someone from Thailand using our system to gain access to review the status of credit cards. We have now added a prompt to on line payments that requires you to have both a security code and your billing zip code to make payments or purchases with a credit or debit card. The fraud case has been turned over to Lincoln Police for investigation.

Union Bank Debit Card Problems:

Terry spoke about the odd situation we are having with the Union Bank Visa debit cards from PayPal. Something between our system and their's is not allowing these cards to be used for payments. We are actively working with them to resolve the problem.

Robot on Public Works Traffic Cams:

The Public Works traffic cam was hit by robots again in April, which was responsible for about 1.2 million NT server hits.

On Line Property Tax Protest System Demonstration:

Terry Lowe and Nick Wemhoff had a demonstration of the On Line Property Tax Protest system. The PDF forms are available on line through the County Clerk's Office June 1 - June 30, 2008. You are able to choose your date and time from the available selection. Protest applicants must return (4) signed and dated copies of the Tax Protest by June 30, 2008.

On Line Golf Registration System:

The On Line Golf Registration System is ready to go for the most part, we are just finalizing the added enhancements and we will be presenting this to Parks next week. We will have a demonstration of the system at our next GAIC meeting in July.

Disaster Registry:

Terry has been working with Delayne Peck from LAAA and Doug Ahlberg from Emergency Management on a Special Needs Registry that will help identify individuals for first responders in a disaster situation.

2007 Annual GAIC Report:

Doug has the 2007 annual GAIC report prepared and distributed.

Next Meeting:

July 16, 2008